**Quality Policy** 

Copparo 19/09/2023



## Mission:

For 100 years, the BERCO Group S.p.A has provided its customers with high levels of quality through its expertise in metallurgy, product knowledge, and high-value transformation capabilities. Recognized as a technological partner capable of developing solutions that ensure superior performance to meet the demanding standards of the most discerning customers. **In September 2023**, Berco announces another milestone in its transformation: the launch of the new Berco logo. As our company has evolved, the brand's appearance must reflect this evolution. Going forward, Berco will present itself with a new corporate design. The new look features a fresh logo and a tagline that combines elements from the past, reflecting Berco's rich history and emphasizing ambitions for the future.

## Vision:

To cultivate a culture of Quality throughout the entire supply chain by introducing lean management organizational principles, anticipating the industry trends in the Off-Highway market. To consistently ensure customer satisfaction. To invest in the development of competence and professionalism among our employees and collaborators. To define strategies in alignment with the organization's context, considering the expectations of relevant stakeholders.

## The company commits to adopting a Quality Policy based on the following objectives:

- Continuously monitor customer satisfaction to improve Quality.
- Adhere to internal business process management methods.
- Continuously reduce the costs of external and internal non-conformities from the early development stage, sharing and preventing defects and production risks.
- Maintain an orientation toward problem-solving, where competence, solution-seeking skills, and accumulated experience are key factors.
- Foster employee competence, awareness, and participation, keeping up with the ongoing technological advancements in the company's operational sector.
- Systematically manage and maintain infrastructure and equipment to prevent production and service interruptions.
- Operate in compliance with mandatory requirements and those concerning workplace safety, promoting a Safety Culture, even among our suppliers, to make it an integral part of all processes.

## To achieve these objectives, the management commits to:

- Entrust the Quality System Manager with full responsibility and authority to ensure compliance with the company's Quality System.
- Continuously maintain, monitor, and improve the Quality Management System, evaluating and updating risks and opportunities related to company processes and addressing them when necessary.
- Ensure that the Quality Policy is communicated (including through meetings, posting on the central reception bulletin board, and publication on the company's Intranet), understood, applied at all levels within the company, and made available to stakeholders on the company's website.
- Review quality objectives and this policy at least annually during the Management Review process.
- With the new corporate design, Berco becomes a distinct brand, highlighting its position in the undercarriage sector. Henceforth, the Berco logo will no longer be presented alongside the thyssenkrupp logo. This reflects thyssenkrupp's confidence in Berco, which remains an essential part of the group and a strong pillar of Forged Technologies' transformation. We want to continue our transformation journey together with all our colleagues worldwide, and our slogan is: **"progress together."**

The Company has identified the relevant **external and internal factors** that influence its ability to achieve the expected results for its Quality Management System.